



## G-Technology - Data Recovery Policy

### **DriveSavers Data Recovery Service Provider and Hitachi GST (including G-Technology by Hitachi) Disclaimer**

Hitachi Global Storage Technologies (Hitachi GST) does not perform any data recovery services. If you need to recover data that cannot be accessed by normal means from your disk drive, DriveSavers Data Recovery, Inc. is authorized by Hitachi GST to perform data recovery on their devices.

Your choice of service provider is your risk and responsibility, and any agreement for data recovery services is entirely between you and DriveSavers. Hitachi GST is not responsible for the recovery of your data, and does not make any warranty, express or implied, regarding the services provided by any service provider. Hitachi GST is not liable for any loss or damages of any kind that relate to, arise out of, or result from the performance of services by the service provider, including, but not limited to any loss of data contained on a Hitachi GST hard drive.

If you utilize the data recovery services of DriveSavers, Hitachi GST will not void an otherwise valid limited warranty in connection with their data recovery services. DriveSavers must provide you with written verification that it has performed data recovery services in the form of their label affixed to the drive when returned to Hitachi GST through the Return Material Authorization (RMA) process. Otherwise your disk drive must meet all requirements of the applicable Hitachi GST limited warranty to be eligible for warranty services.

